

## How to Order

After you pick up a layout you proceed to the '**Try it**' section and you submit your request to a Sales Manager who will help you to create a customization description for your layout. Accordingly, a Sales manager will quote a price for your customization work and set time-frames for the work to be done.

### Afterwards, you go to checkout

#### 1. Do I have to pay before or after the work is done?

You have to pay AFTER we have completed and shown the “free website preview” to you and BEFORE we actually start working on your new website project. The price for the order will include the layout price and the customization quote.

#### 2. How do I pay for the product?

We kindly provide several payment methods. You may pay by your credit card (VISA, MasterCard). You can also pay through PayPal.

#### 3. How long does it take to receive the product?

Your new website will be delivered to you according to the deadline set with your consent with a Sales Manager.

**1<sup>st</sup> delivery:** “free website preview” web link occurs within 2 working days from the moment you submit your request to us.

**2<sup>nd</sup> delivery:** “full website & documentation” occurs within 7/10 days from when we receive your 1st approval.

Please, acknowledge that your order may be held for additional verification by our Anti-Fraud Department. You may always contact [accounts@notjustlayout.com](mailto:accounts@notjustlayout.com) for more questions.

4. How do I learn about the status of the customization work?

Every customer of Notjustlayout.com acquires a login and a password to his account. The account interface will enable you to see the progress of your customization work and be in touch with us. Contact our Support Team: [support@notjustlayout.com](mailto:support@notjustlayout.com) if you don't remember your access credentials.

5. Can I change the original description of the customization?

Yes, you can. You may make alterations to your customization description with your Sales Manager. Please, mind that additional alterations may cause a natural delay in accomplishing of your customization work.

*NotJustLayout Team*

